



**Republic
Indemnity®**
Workers' Compensation
Insurance Specialists

A message from
Allen Goodwin
President,
Republic Indemnity

We want you to know that being responsive to the needs of our producers, insureds and injured workers remains our top priority, and that **Republic Indemnity is open for business** during these unprecedented times.

Republic Indemnity implemented plans long ago so that we could quickly respond to business disruptions, including the ability of our employees to work from home. Consequently, we are operating at normal capacity with all our business units functioning as usual. Please take comfort in knowing that you can reach us via the same email and phone numbers that you have always used in the past.

Policy Delivery

Many of our producers previously opted to have policies delivered by the USPS. In response to COVID-19, Republic will **temporarily distribute PDF copies of all policy documents via email directly to your agency**. You will need to continue to deliver policy documents to your clients. During this time, we will not deliver policy documents by the USPS. Policy documents will be sent to the central agency email address on file, so please advise if this needs to be changed. If so, please send the new email address to us at marketing@ri-net.com.

Important Contacts

Policy questions, including the need to adjust policyholder payroll due to COVID-19: Contact your underwriter directly.

Billing and payments: Flexible payment options including credit and EFT are available. For answers to specific questions, please email billing@ri-net.com or call 800-821-4520, option 2.

Filing a claim: Report online, email, fax or call our 24/7 number at 888-336-7569. For more information, go to <https://www.republicindemnity.com/employers/report-an-injury>

Loss Control information and resources: Brokers and policyholders can find useful information in the Loss Control section of our public website: <https://www.republicindemnity.com/employers/loss-control>